

Enviance's Policies

Quality Policy

- Enviance is committed to providing quality service that comply with the various Accreditation standards, Enviance is intended to get accredited with, also meeting the expectations of our customers.
- Enviance seeks to achieve quality by instilling the principle of "avoiding conflict of interest" in the efforts of all levels of staff.
- Enviance ensures continual improvement through quality processes which are
- directed by a strong management team.
- Enviance believes that the skilful, experienced human resource is the key for successful validation verification assessments and shall recruit/contract and deploy sufficient competent personnel. Also, shall periodically monitor and train them.
- Enviance is committed and intended to enhance and promote the goals of gender equality, social inclusion and female empowerment.
- Enviance is committed to act impartial at all levels of its operations and functions.
- Entire Enviance team adheres to the letter and spirit of this policy.

Safeguarding impartiality Policy

- Enviance is committed to act impartial at all levels of its operations and functions.
- The main aim of this policy is to show our commitment to independence, impartiality and avoidance of conflict of interest that creates confidence in all parties that rely on Enviance.
- Enviance shall exercise its impartiality through organizational structure, procedures, processes and training of individuals how to practice independence and act impartial at all situations.
- Also, through implementing mitigation measures in organization and operational levels across Enviance that includes Prohibitions, Restrictions and Disclosures.
- Enviance is committed to take decisions based on reliable objective evidences.
- Constituting an independent Impartiality Committee to evaluate performance of the Organisation including personnel who are independent of the day-to-day operations of Enviance.

In line with this policy, Enviance shall not

- Provide services to clients where threats to impartiality are not eliminated.
- Provide consultancy services to GHG Services.

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- Provide in house training where we contract for GHG services.
- Have tie ups with consultants or add incentives to sales force where it might lead to compromising the impartiality policy of Enviance.

Further, Enviance shall have zero tolerance towards partial, biased and conflict of interest scenarios identified at any level in the organization.

Document History

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